

Republic of the Philippines Department of Agriculture

## BUREAU OF FISHERIES AND AQUATIC RESOURCES

Regional Office No. 7 Arellano Blvd., Cebu City

Tel. Nos. (032) 256 2772 - 76 Fax Nos. (032) 256 2776 / (032) 256 2773



## CERTIFICATION OF COMPLIANCE

Pursuant to R.A. 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, preventing Graft and Corruption and Providing Penalties Therefor

I, ANDRES M. BOJOS, Filipino, of legal age, Regional Director of the Bureau of Fisheries and Aquatic Resources Region 7 (BFAR 7), being responsible and accountable in ensuring compliance with Section 6 or the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, and the Person whose signature appears below hereby declares and certifies the following truths:

- 1. That the BFAR-7 established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and Mission of the agency
  - b. Frontline services offered
  - c. Step-by-step procedure in availing of frontline services
  - d. Employees responsible for each step
  - e. Time needed to complete the procedure
  - f. Amount of fees
  - g. Required documents
  - h. Procedure for filing complaints
- 2. That the /citizen's Charter is posted as information billboards in all the service offices of BFAR-7 that deliver frontline services.
- 3. The Citizen's Charter is positioned at the main entrance of the BFAR-7 office at the main building.
- 4. The Citizen's Charter is written in English.
- 5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- 6. The Citizen's Charter was first published on June 17, 2011.



- 7. The Citizen's Charter already shows the improvements that resulted from the process of the frontline service delivery, such as the following:
  - a. procedures are simplified and easier to understand;
  - b. reduction in the work timeframe; and
  - c. reduction in the number of signatories.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hands this 9<sup>th</sup> day of December 2013 in Cebu City, Philippines.

ANDRES M. BOJOS
Regional Director

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