

Republic of the Philippines
Department of Agriculture
BUREAU OF FISHERIES AND AQUATIC RESOURCES

Bureau Office No. 7

Regional Office No. 7 Arellano Blvd., Cebu City

Tel. Nos. (032) 256 2772 - 76 Fax Nos. (032) 256 2776 / (032) 256 2773



CERTIFICATION OF COMPLIANCE

Pursuant to R.A. 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, preventing Graft and Corruption and Providing Penalties Thereof

This is to certify that the **Bureau of Fisheries and Aquatic Resources, Regional Office No. 7 (BFAR-7)** has complied with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, and the person whose signature appears below hereby declares and certifies the following truths:

- 1. That the BFAR has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing complaints
- 2. That the Citizen's Charter is posted as information billboards in all service offices of BFAR-7 that deliver frontline services.
- 3. That the Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4. That the Citizen's Charter is published, written either in English, Filipino, or in the local dialect.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 23^{rd} day of November, 2015 at Cebu City, Philippines.

ANDRES M. BOJOS Regional Director

